healthyswim®

INFORMATION GUIDE

Discover the benefits for your pool and centre

Struggling with water quality and maintaining combined chlorine levels within Department of Health regulations in your swimming pool?

Had complaints from swimmers about smells, tastes, irritations or other health issues?

Let us help you improve your water quality and join the list of elite swimming pools and centres around the country with exceptional water quality. This will greatly enhancing their customer's experience.

RAISING THE BAR

Congratulations on taking the first step to obtaining exceptional water quality for your pool or centre.

HealthySwim, as an industry leader in the Aquatic and Leisure sector has developed a water quality technical support helpdesk and certification endorsement to benefit your pool and centre.

Attaining exceptional water quality is the keystone in developing confidence within your customers and staff that they are swimming in safe, clean and healthy water.

Consequently, HealthySwim supported and certified pools and centres have a highly significant point of difference when it comes to attracting and retaining staff and customers, as well as the peace of mind that comes with meeting critical compliance issues.

We are here to assist you in creating exceptional water quality for your pool or centre so you, your customers and staff can experience the difference.

Regards,

John Morrison BSc

HEALTHYSWIM

HELPDESK BY

Recognising the importance of healthy water

TECHNICAL SUPPORT HELPDESK

Helpdesk by HealthySwim will provide you and your staff with all the necessary ongoing support, training and tools to make sure that your pool or centre is operating smoothly and in compliance with health regulations. It will save your time and money!

CERTIFIED BY

Providing the healthiest water possible

CERTIFICATION ENDORSEMENT

Certified by HealthySwim will provide your pool and centre with public credibility and a point of difference when attracting and retaining staff and customers. It is a great way to market and promote your pool or centre!

"HealthySwim is committed to providing the industry with access to high quality technical support and informed education and training in connection to water management and high risk pools."

Laurie Lawrence, HealthySwim Advocate

SERVICES

Services	Helpdesk By	Certified By
	2024 healthyswim SUPPORTED	2024 healthyswim CERTIFIED
Number of Pools per Site	**Unlimited**	**Unlimited**
Benefits		
EDUCATION		
Water Quality Training Courses & Webinars	✓	-
Water Quality Testing Procedures & Standards	✓	-
COMPLIANCE		
Helpdesk* Technical Support	✓	-
Water Management App (Web, Apple & Android)	✓	-
Water Quality Compliance Alerts	✓	-
Water Treatment Recommendations	✓	-
STATUS		
Discounts With Affiliated Suppliers	✓	-
Display Decal	✓	✓
MARKETING		
Promotional Products	-	✓
Marketing Group	-	✓
Location Listing on Website (Searchable)	-	✓
Profile Listing on Website	-	✓
Eligibility		
PRE-QUALIFICATION REQUIREMENTS		
Complete Pool & Plant Room Assessment Form	✓	-
Use Suitable Pool & Plant Room Equipment	-	✓
ONGOING REQUIREMENTS		
Use Water Management App (Web, Apple & Android)	✓	-
Attend High Risk Management Course (All Staff)	✓	-
Attend Water Testing & Treatment Course (All Staff)	✓	-
Maintain Suitable Pool & Plant Room Equipment	-	✓
Maintain Water Quality Standards	-	✓

* Helpdesk is available Monday-Friday 8am to 5pm. Time allocation is 20 minutes per week.

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BRAUER SWIM

BENEFITS

EDUCATION

Providing you with the knowledge to protect your customers and staff!

Services	Helpdesk By	Certified By
	2024 healthyswim SUPPORTED	2024 healthyswim CERTIFIED
Water Quality Training Courses	**Can attend unlimited sessions per user per year**	**N/A**
Water Quality Testing Procedures & Standards	**Standardised across your pools or centres**	**N/A**

BENEFITS

Water Quality Courses

- Staff training for new and existing staff members.
- Keep staff's knowledge up to date.
- Access to courses, being High Risk Pool Water Management, Pool Water Testing and Pool Water Treatment.
- Learn more on pages 6-8.

Water Quality Testing Procedures

- Know what water testing procedures are applicable for your pool or centre.
- Know that water testing procedures are appropriate for pool or centre.
- Know that water testing procedures have been followed, through our alerts.
- Standardised pool maintenance schedules for your pool or centre.

BY TECHNICAL EXPERT

John Morrison BSc

Bachelor of Science degree, double major; Marine Biology, Sustainable Resource Management.
Over 10+ years experience in the aquatic industry, providing advice and training to Councils, Health
Departments and professionals in the industry.
Experience working in both the water testing and water treatment industry.
Research experience in the laboratory as well as out in the field, contributing to research with NSW Fisheries that
was later published in scientific journals.

EDUCATION
WATER QUALITY TRAINING COURSES

Course	**High Risk Pool Water Management Course**
Description	This course is designed to provide practical information that can be implement in to improve health, reduce costs, and remain compliant with the updated health department regulations
Entry Requirement	There are no formal entry requirements for this course
Delivery	Classroom or Via Zoom
CPD	4 Hours
Assessment Method	Multiple choice (self-assessment)
Course Outcome	Certificate of Participation
Course Overview	This training course covers the following topics:

PART 1 Water Pathogens & Associated Illnesses

- Bacteria
- Virus
- Protozoa
- Helminths
- Waterborne pathogen testing

PART 2 Sanitation / Disinfection

- What is free chlorine?
- Forms of chlorine
- What is ORP?
- Combined chlorine
- By-products

PART 3 Water Balance

- pH
- Total alkalinity
- Total hardness/calcium
- Temperature
- Cyanuric acid
- Total dissolved solids (TDS)

PART 4 Water Treatment

- Primary sanitation
- Automatic dosing
- Ultraviolet light (UV)
- Ozone gas (O^2)
- Advanced Oxidation Process (AOP)
- What is the best?

PART 5 Health Regulations / Guidelines

- Pumps
- Filtration
- Primary Sanitation
- Secondary Sanitation

EDUCATION
WATER QUALITY TRAINING COURSES

Course	**Water Testing Course**
Description	This course is designed to allow pool operators who have minimal or no experience to learn about the essential topics for working with water testing kits
Entry Requirement	There are no formal entry requirements for this course
Recommended Prior Learning	High Risk Pool Water Management Course
Delivery	Classroom or Via Zoom
CPD	2 Hours
Assessment Method	Practical and multiple choice (self-assessment)
Course Outcome	Certificate of Participation
Course Overview	This training course covers the following topics:

PART 1 Testing Kits

- How they work
- State Regulations / Guidelines

PART 2 Sampling

- How to sample
- State Regulations / Guidelines

PART 3 Photometric Water Test Instructions

Waterlink Spin Touch Photometer
- Reagent cartridge disks
- Filling: single use disks and multiple-use disks
- Starting the test
- Ranges and range check procedure

Palintest Photometer
- Equipment
- Starting the test
- Test methods
- Calibration / Validation

PART 4 Demonstration

- Waterlink Spin Touch Photometer
- Palintest Photometer

EDUCATION

WATER QUALITY TRAINING COURSES

Course	**Water Treatment Course**
Description	This course is designed to allow pool operators who have minimal or no experience to learn about the essential topics for working with the water treatment
Entry Requirement	There are no formal entry requirements for this course
Recommended Prior Learning	High Risk Pool Water Management Course and Water Testing Course
Delivery	Classroom or Via Zoom
CPD	2 Hours
Assessment Method	Practical and multiple choice (self-assessment)
Course Outcome	Certificate of Participation
Course Overview	This training course covers the following topics:

PART 1 Chemical Treatment

- What do you do with the results
- Set points
- Free Chlorine
- pH
- Calibration
- Hard surface pools
- Soft surface pools
- Alkalinity
- Hardness
- Cyanuric Acid
- Phosphate

PART 2 HealthySwim Supported & Certified Pools

- Water Management App
- Water Treatment Recommendations
- Water Treatment Helpdesk

PART 3 State Water Regulation/Tables

- Water Quality Guidelines

EAST LAKES SWIM CENTRE
excellence in swimming & sports training

"The one day intensive course delivered the right amount of content and education for us to confidently apply this knowledge not only in the general operations of our swim centre but more importantly in the knowledge transfer onto staff and clients. I would recommend the one day water chemistry course to all pool operators and pool management staff without hesitation."

Vanessa Marden - East Lakes Swim Centre

COMPLIANCE

Giving you peace of mind that comes with meeting critical compliance issues!

Benefits	Helpdesk By	Certified By
	2024 healthyswim SUPPORTED HEALTHYSWIM.COM.AU WATER QUALITY STANDARDS	2024 healthyswim CERTIFIED HEALTHYSWIM.COM.AU WATER QUALITY STANDARDS
Helpdesk Technical Support	Email	N/A
Water Management App (Web, Apple & Android)	1-5 users	N/A
Water Quality Compliance Alerts	Unlimited	N/A
Water Treatment Recommendations	Unlimited	N/A

BENEFITS

Helpdesk Technical Support

- Accesses quality support from commercial pool experts.
- Save money by correcting issues using the helpdesk technical support.*

Water Management App (Web, Apple & Android)

- Ensure water testing record keeping compliance. *
- Easily to use App available on your computer or phone (Apple & Android).
- Learn more on pages 10-11.

Water Quality Compliance Alerts

- Lets management know when there is an issue with a water test. *
- Alerts operator of out-of-range water test results.
- Unlimited alerts to nominated emails.

Water Treatment Recommendations

- Access standardise chemical dosing procedure.
- Access step by step chemical dosing recommendations.
- Unlimited recommendation reports generated by Water Management App.

* Additional subscription charges are applicable for helpdesk support by phone and compliance monitoring support by phone.

COMPLIANCE

WATER MANAGEMENT APP (WEB, APPLE & ANDROID)

Making compliance and pool water management easy!

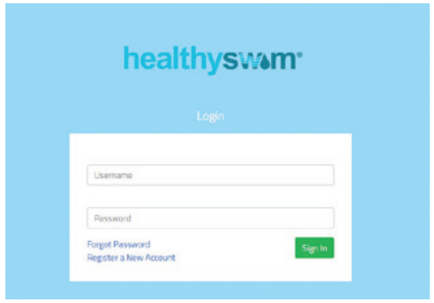
We setup everything for you. You gain access to our proprietary commercial water treatment profiles which are personalised for each pool and out of range alert profiles which are based on your state's Health Regulations and Guidelines. The App is tailored especially for your properties, sites, and contacts. The data is securely stored and backed up for protection.

1 Access via the web and mobile devices

You can access the Water Management App using your web browser or by downloading the app from Google Play or the Apple App Store.

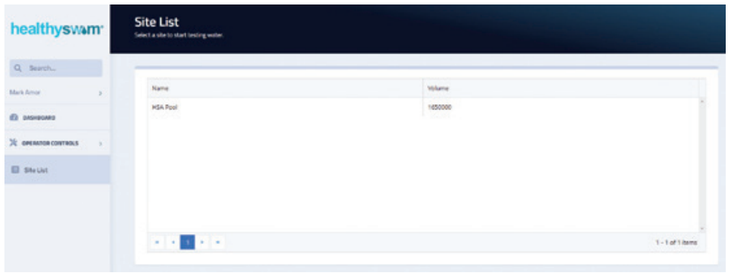
Download on the App Store

GET IT ON Google Play



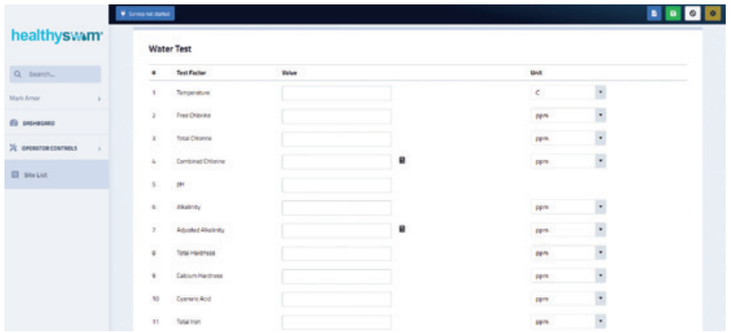
2 Easy to understand

You can access all your sites from your Site List.



3 Enter water test data manually or direct from a Spin Touch device

You can manually enter or use a Spin Touch device to enter the required Water Test parameters.



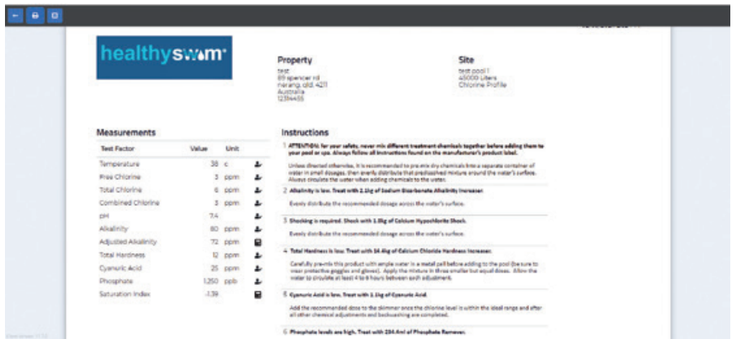
BENEFITS

COMPLIANCE

WATER MANAGEMENT APP (WEB, APPLE & ANDROID)

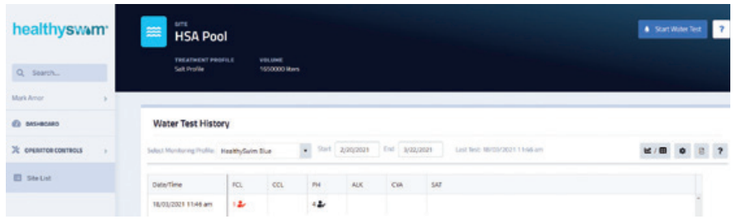
4 Receive step by step commercial water treatment recommendations for each pool

You can download, print or email step by step Water Treatment Recommendations tailored specifically for your site and location.



5 Access water test history and view out of range alerts based on Health Regulations and Guidelines

You can view and download water test history for a selected date range. Out of range Water Quality Compliance Alerts are tailored specially for your site and location.



6 Having water quality problems?

You can contact the help desk by calling 1300 687 930 or by emailing support@healthyswim.com.au

CONTACT US TODAY FOR A FREE DEMONSTRATION

PROUDLY SPONSORED BY

BRAUER SWIM

STATUS

Creating customer and staff confident in your water quality!

Benefits	Helpdesk By	Certified By
	2024 healthyswim® SUPPORTED HEALTHYSWIM.COM.AU WATER QUALITY STANDARDS	2024 healthyswim® CERTIFIED HEALTHYSWIM.COM.AU WATER QUALITY STANDARDS
Discounts with Affiliated Suppliers	See List	N/A
Display Decal	Provided	Provided

BENEFITS

Discounts With Affiliated Suppliers

- Receive discounts from our affiliated suppliers on equipment and consumables.
- Know that you are getting the best buy price through group buying.

Display Decal

- Provides additional confident to your customers that you take safety seriously.
- Shows new and current staff that you are providing a safe, healthy water environment.
- Shows that a third-party organization is supporting you in providing safe, healthy water.

MARKETING

Significant point of difference for acquiring and retaining customers and staff!

Benefits	Helpdesk By	Certified By
	2024 healthyswim® SUPPORTED HEALTHYSWIM.COM.AU WATER QUALITY STANDARDS	2024 healthyswim® CERTIFIED HEALTHYSWIM.COM.AU WATER QUALITY STANDARDS
Promotional Products	N/A	See List
Marketing Group	N/A	Provided
Location Listing on Website (Searchable)	N/A	Provided
Profile Listing on Website	N/A	Provided

BENEFITS

- Being a part of a marketing network that promotes the benefits of healthy water.
- Being able to use HealthySwim promotional material to promote the safety and healthy your pool or centre.
- Obtaining new customer through HealthySwim marketing activities, promotions and website.
- Helps with your website search ranking by creating a back link to your site.
- Receive social media content on a quarterly bases to support your marketing efforts.
- Learn more on pages 14-15.

Little Heroes Swim Academy

"Water quality is vitally important for our students and families and we aim to be the Industry Leaders in the field of Disability Swimming. A Huge Thankyou to HealthySwim for selecting us; and to Brauer Swim for providing this amazing gift to Little Heroes Swim Academy (a Registered Charity). This system was on the highest level of our wishlist and something that we were aiming to "Trade into" some time down the track."

Tracey Ayton, Little Heroes Swim Academy (registered charity)

MARKETING

PROMOTIONAL PRODUCTS

Great promotional products to gain customer confidence!

DECAL (STICKER)

Sizes: A4 - 210 x 297mm

A5 - 148 x 210mm

COUNTER RUNNER

Size: 875mm x 225mm

FLOOR GRAPHIC (R12 OUTDOOR)

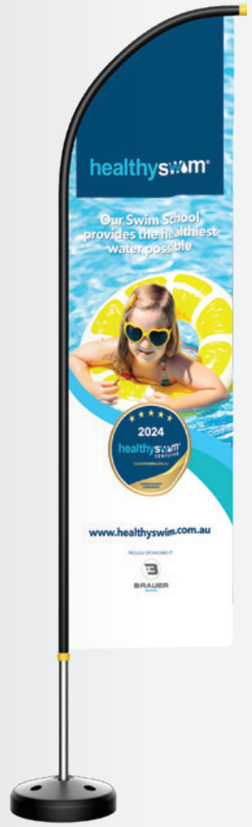
Size: A2 - 594 x 420mm

MARKETING

PROMOTIONAL PRODUCTS

WALL FLAG SET

Size: 400 x 600mm



FEATHER BANNER FLAG

Size: 750 x 2550mm (3.4m Pole)

BANNERS

Size: Deluxe Pullup - Silver Base - 2000 x 850mm

Large X-Frame - 1800mm x 800mm

PRE-QUALIFICATION REQUIREMENTS

Join the list of elite swimming pools around the country with exceptional water quality!

Requirements	Helpdesk By	Certified By
	2024 healthyswim SUPPORTED HEALTHYSWIM.COM.AU WATER QUALITY STANDARDS	2024 healthyswim CERTIFIED HEALTHYSWIM.COM.AU WATER QUALITY STANDARDS
Complete Pool & Plant Room Assessment Form	Required	N/A
Use Suitable Pool & Plant Room Equipment	N/A	See Table

ONGOING REQUIREMENTS

Use Water Management App (Web, Apple & Andriod)	Required	N/A
Attend High Risk Management Course (All Staff)	Required	N/A
Attend Water Testing and Treatment Course (All Staff)	Required	N/A
Maintain Suitable Pool & Plant Room Equipment	N/A	See Table
Maintain Water Quality Standards	N/A	See Table

WATER QUALITY STANDARDS TABLE

Parameters	Certified By
Free CL Stabilised	>3ppm Outdoor
Free CL Unstabilised	>1ppm under 26oC >2ppm if over 26oC >4ppm Spa
Free CL Hydrotherapy (unstabilised)	>3ppm Spa/ Hydrotherapy >4ppm Wadding Pool
Total CL	Free CL +1
Combined CL	<0.5ppm
pH	7.2-7.5
Alkalinity	100ppm Hard Surface
Hardness	200ppm Hard Surface
Cyanuric	30-50ppm
TDS	N/A
Ozone	N/A
Phosphate	<125ppm

WATER QUALITY STANDARDS (MICROBIOLOGICAL) TABLE

Organism	Certified By
Escherichia coli (E.coli)	<1 CFU in 100ml Water Sample
Pseudomonas aeruginosa	<1 CFU in 100ml Water Sample
Thermophilic Naegleria	Nil
Heterotrophic Plate Count	<100 CFU in 1ml Water Sample
Therotolerant coliforms	<1 CFU in 100ml Water Sample
Cryptosporidium	Nil (test not required if Secondary Sanitation System used)
Giardisis	Nil (test not required if Secondary Sanitation System used)

SOCIAL RESPONSIBILITY

Our social responsibility is to provide support to individuals and organisations connected to the Aquatic Industry that are enriching our core values.

CORE VALUES

Our core values are:

- Pursue environmental sustainability.
- Support inclusion and diversity.
- Create safe environments.
- Provide industry leadership.
- Promote innovation.

MISSION

Our mission is to be the leader in water quality education and certification support for high risk pools.

PURPOSE

Our purpose is to ensure families and industry staff swim in safe, clean and healthy water – protected from chlorine-resistant parasites and disinfectant by products.

PARTNERS

BRAUER SWIM

Brauer Swim is committed to providing the industry with access to informed quality education in connection to water management. Brauer Swim is an industry leading in water quality research and development with various patented technologies and new innovative advancements. Call 1300 696 631

AUSTRALIAN SWIM SCHOOLS ASSOCIATION

Australian Swim Schools Association is driving and evolving the Swim School industry towards a uniform standard of World's best practice – resulting in an ever-increasing number of Australians enjoying first-class educational and enriching experiences, and a nation of safer, lifelong swimmers.

LITTLE HEROS SWIM ACADEMY

HealthySwim, in conjunction with Brauer Swim, are delighted to have been able to present Little Heroes Swim Academy with new state of the art water purification technology for their centre.

Littles Heroes Swim Academy was chosen to receive this gift due to their incredible work within the community. Interested parties can learn more about Little Heroes Swim Academy and their Heroes Disability Swim Program by visiting the Organization's website at **www.littleheroesswimacademy.org.**

"The Brauer Swim System is amazing! Knowing that we have the cleanest, brightest and balanced water for our students is very important to Little Heroes Swim Academy. The system also makes life so easy with its automatic dosing, readings and alerts. It leaves no room for error and we are loving the benefits for our families and staff."

Tracey Ayton CEO, Co-Founder

RECIPIENT DETAILS:

Include. Thrive. Survive. Little Heroes Swim Academy was founded in 2012 with a passion to provide aquatic safety education and swimming skills to everyone in the community. The swimming academy provide aquatic education opportunities for student with a disability through their Heroes Disability Swim Program. Students learn vital water safety skills using an individual and holistic approach that engages and encourages relaxation, fun and most of all, how to be safer in the water.

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